



Rydon Achieves In-House 'Gold' Award

In a challenging time for businesses from all industries across the country, it has just been announced that Rydon Construction has achieved 'Gold' in the latest, wholly independent, customer satisfaction awards. The awards, run by specialist market research company, In-house Research, are based purely on our customer feedback.

In the survey year covering customers from 1st January 2020 to 31st December 2020, over 90% of customers said they would recommend Rydon Construction to their friends.

Tom Weston, Chief Executive at In-house Research comments, "We are extremely proud to be working with such a customer focused business. The 'Gold Award' recognises those who put their customers at the heart of everything that they do. This award places them alongside some of the best companies in the UK for customer service. It's only through delivering an exceptional service throughout the customer journey, that recommendation scores reach this level. We are so pleased to recognise all the staff at Rydon Construction that have contributed to the achievement of this award".

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Notes to Editor:

In-house Research Ltd have been measuring customer satisfaction since 1998. All surveys are conducted over the telephone, ensuring all customers are given a fair and equal opportunity to provide feedback on their experience. They specialise in capturing the voice of the customer, enabling businesses to learn not just 'what' needs improving, but 'how' it can be improved using the customers own words.

